



installed May of 2000  
4570 West State Road 32  
Anderson, IN 46011  
1-800-459-5899  
765-649-2561 • 317-770-1515

Ask about our 100%  
Satisfaction Guarantee!

**Service™  
Experts**  
www.serviceexperts.com

Ticket #: \_\_\_\_\_ Invoice #: \_\_\_\_\_ Auth # \_\_\_\_\_ Next Tune Up Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ And Time \_\_\_\_\_

Date: 7-13-03 Reason for Today's Call: Water Leak

Technician: Day Tech # 104 Call Type: C Dept: 20

Time Dispatched: \_\_\_\_\_ Arrive Time: \_\_\_\_\_ Time Completed: \_\_\_\_\_

Type A.C Yr. Mfg. \_\_\_\_\_ Type \_\_\_\_\_ Yr. Mfg. \_\_\_\_\_

Brand: Amana Brand: \_\_\_\_\_

Model: RCB24B2A Model: \_\_\_\_\_

Serial # 9905198918 Serial # \_\_\_\_\_

Water Heater: Brand \_\_\_\_\_ Model \_\_\_\_\_ Serial # \_\_\_\_\_

#### Work Performed

the elbow in the bottom of the trap cracked. water has caused ceiling to fall down. the insurance co. did not want me to repair until they could see this. they will call us after insurance co comes out

#### Recommendations

#### System Measurements

##### COOLING UNIT

Pressure \_\_\_\_\_  
Superheat \_\_\_\_\_  
Subcooling \_\_\_\_\_  
OD Temp \_\_\_\_\_  
Cond Air Temp \_\_\_\_\_  
Cond Amps \_\_\_\_\_  
EER \_\_\_\_\_

##### HEATING UNIT

RA Temp \_\_\_\_\_  
Supply Temp \_\_\_\_\_  
Blwr Amps \_\_\_\_\_  
Flame Signal \_\_\_\_\_  
Gas Pressure \_\_\_\_\_  
Filter Type \_\_\_\_\_  
Filter Size \_\_\_\_\_  
Check Draft \_\_\_\_\_

##### EVAPORATOR

TXV \_\_\_\_\_ Wet Bulb \_\_\_\_\_  
Water Pressure \_\_\_\_\_  
**REFRIGERANT**  
Type \_\_\_\_\_  
Ozs Added \_\_\_\_\_  
Ozs Recovered \_\_\_\_\_  
Customer Advised of Leak  
☐ Yes ☐ No

Customer: Walter Robbins

Address: 9400 W 400S

City: Yorktown Email: \_\_\_\_\_

H. Phone: 759-9331 W. Phone: \_\_\_\_\_

Work Performed Address: \_\_\_\_\_

Qty	Code	Description	Price
		I have left this at N.C. until we talk to Rent and insurance co. has come out.	

Please Pay Technician at Time of Service

Paid by ☐ Cash ☐ Check # \_\_\_\_\_

☐ Visa ☐ MC ☐ Discover ☐ Other

Name on Card \_\_\_\_\_

Card # \_\_\_\_\_ Exp. \_\_\_\_\_

Authorization Code \_\_\_\_\_

Diagnostic Charge

Surcharge Fee \$5.00

Subtotal

PLUS Agreement

Sales Tax

TOTAL DUE NC



**WANT TO PAY LESS?**

PLUS Maintenance Agreement  
customers receive a discount  
on repair services.

PLUS Savings On This Invoice:

\$ \_\_\_\_\_

The PLUS Program has been explained to me & I decline to participate:

(initial)

Signature

Work Authorization \_\_\_\_\_

Work Completion

Technician's Signature

\*Walter C. Robbins  
Day, Muller

**Thank You!**

All of us at Service Experts value  
this opportunity to serve you!  
See Reverse Side For Terms

## Heat-Ac Installation

\* \* INVOICE \* \*

Remit Payment to: 765 649-2561  
 SYLVESTER'S SVC EXPTS  
 P. O. BOX 2519  
 ANDERSON  
 IN 46018

Invoice #    Inv. Date    Page  
 6481        5/18/00        1

Cust #        3378 001

install heating &amp; cooling

\$

AMOUNT ENCLOSED

TO

0000000000  
 MR. WALTER ROBBINS  
 8400 W 400 S  
 YORKTOWN, IN 47396

0003378    001  
 MR. WALTER ROBBINS  
 8400 W 400 S  
 YORKTOWN, IN 47396

Type	Qty	Description	Amount
		install heating & cooling	
PAYMENT	5/18/00	CHECK        5553	497.00CR
PAYMENT	5/18/00	CHECK        5555	3700.00CR
Invoice Total Amount....			4197.00
Amount Paid.....			4197.00CR
Balance Due.....			.00

*Thanks!*

**Service  
Experts** 



# SILVER WARRANTY

## FULL YEAR PROTECTION

Sylvester Total Comfort Warranties All Parts, Labor and Equipment for a period of **FIVE YEARS** with **Unlimited FREE Repair Service\***, 24 Hours a Day, 365 Days a Year.

Customer agrees to have Sylvester Total Comfort perform a Precision Tune-up & Professional Cleaning the second through the fifth years at our standard rate, or discounted "Energy Savings Agreement" rate, if applicable, to maintain the operational efficiency and prolong the life of the equipment.

### Equipment Model & Serial Numbers:

BBA24A2A	9908145907
RCB24B2A	9905198918
CCA24FCC	9912100826

### Customer Information:

Customer Name:	Walter Robbins
Address:	8400 W 400 S
City/State/Zip:	Yorktown, IN 47396

Company Approval: Gary Sylvester  
Effective Dates: From: 5-17-00 To: 5-16-05

Customer Approval: \_\_\_\_\_

For Service, 24 Hours/365 Days, Call Sylvester Total Comfort at 1-800-459-5899

\*Full Terms & Conditions for Sylvester Total Comfort Unlimited FREE Service Offering on Back